

Conxus User Guide - MyTVs

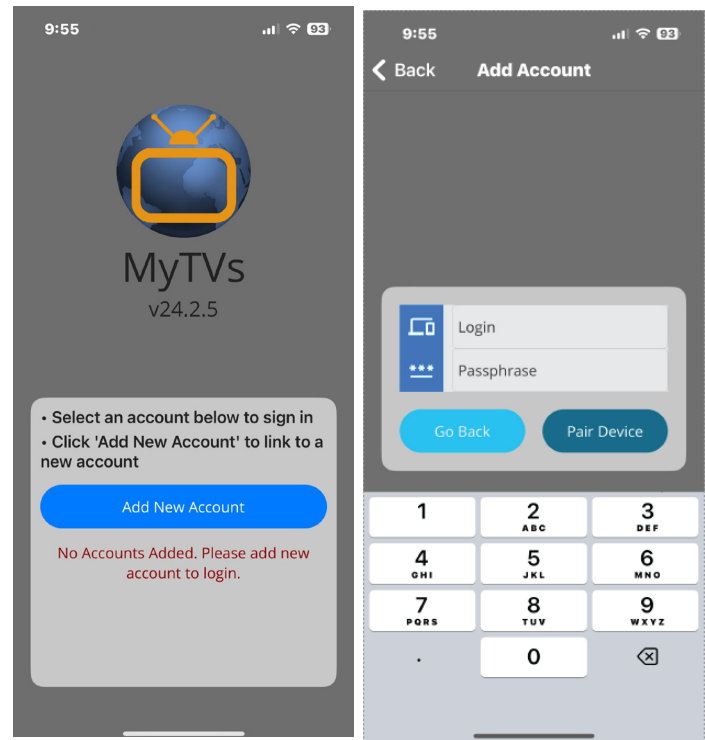


Manage your TV from anywhere!

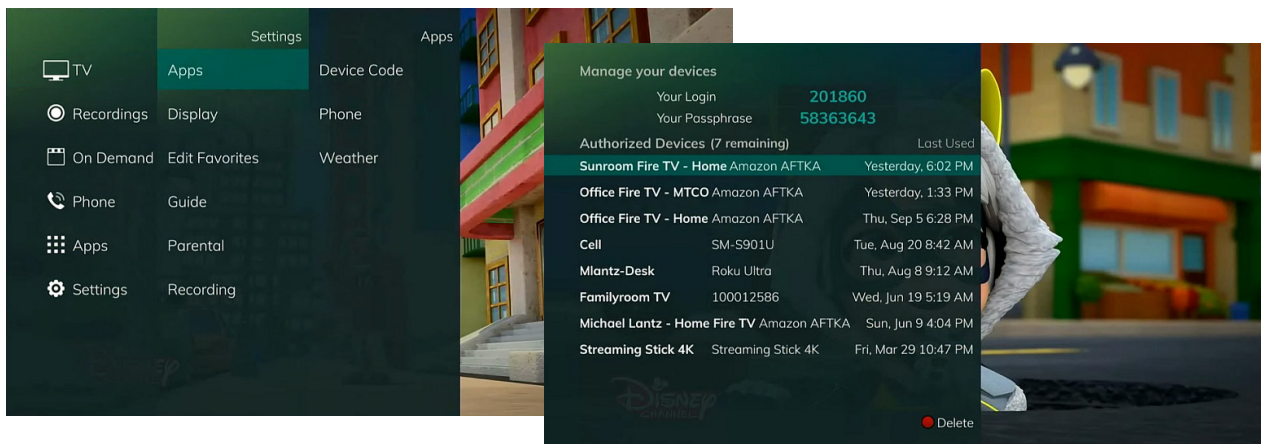
**View Content • Manage Recordings • Access your TV Program Guide •
Perform Remote Control Functions • Voice Recognition**

Add the MyTVs App

1. Download the MyTVs application from the appropriate user store (Apple App Store or Google Play Store).
2. Select the MyTVs icon from the screen. Click ADD NEW ACCOUNT.
3. Follow the steps in the App to link your device to your Video Account through your Set Top Box or Streaming Device*.
4. From your Set Top Box, select Menu on your TV remote control.
5. Arrow down to Settings-Apps-Device Code.
6. In the Manage Your Devices screen, Your Device Code will appear in the window.
7. Enter the Login Code into your MyTVs app.
8. Enter the 8-digit Passphrase into your MyTVs app from the Manage Your Devices window on your TV.
9. Click PAIR DEVICE.



Generate a Device Code from a Set Top Box (Steps 4-6)

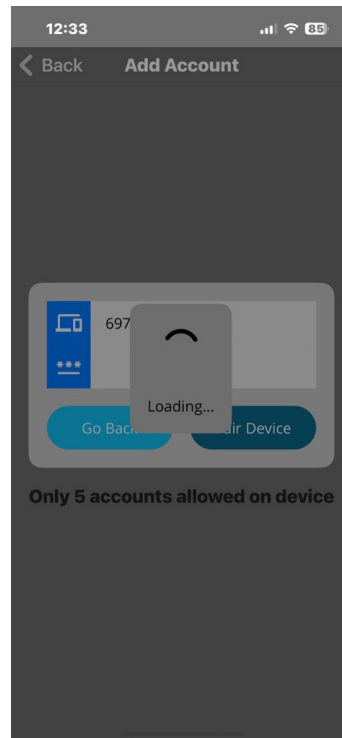
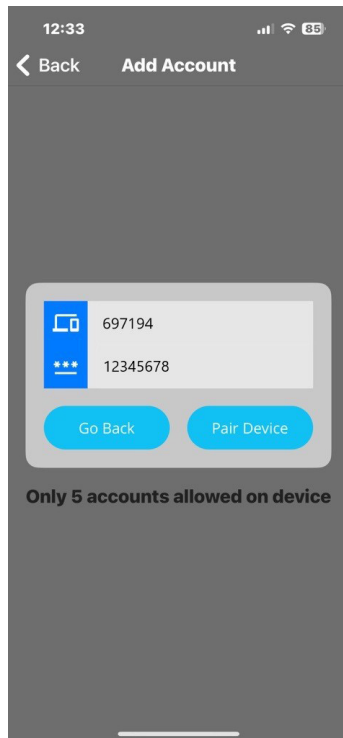


***Generate a Device Code from a Streaming Device** (Follow the instructions below for your device, then follow steps 7-9)

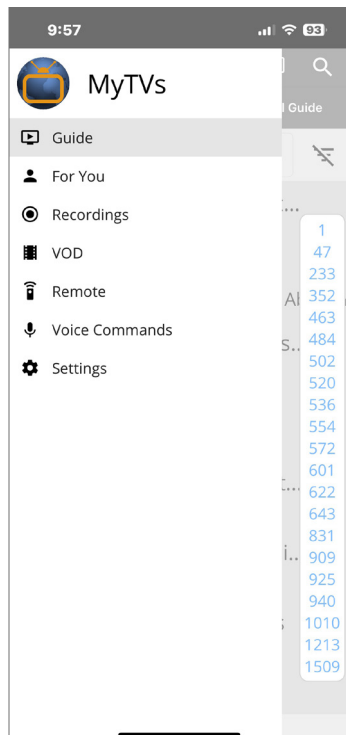
- **From a Roku Device:** Select Settings from the Tab Bar, followed by Manage Account, then select Add Device. Once selected, a Login and Passphrase will be generated.
- **From an Amazon Firestick:** Select Settings from the Tab Bar, followed by Account, then select Add Device. Once selected, a Login and Passphrase will be generated.
- **From an Apple Device:** Select Settings from the Tab Bar, followed by Devices, then select the Plus icon. Once selected, a Login and Passphrase will be generated.



Pair Device (Steps 7-9)



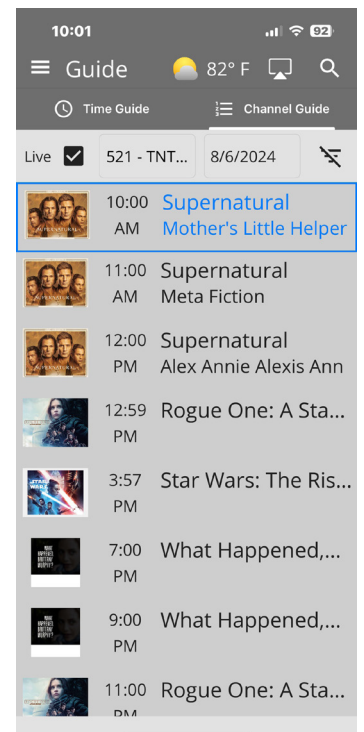
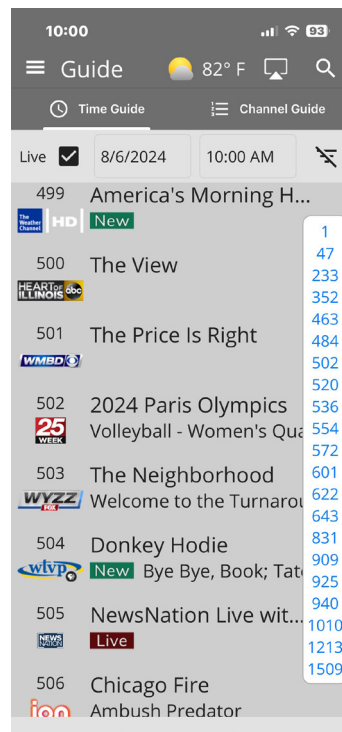
MyTVs Menu



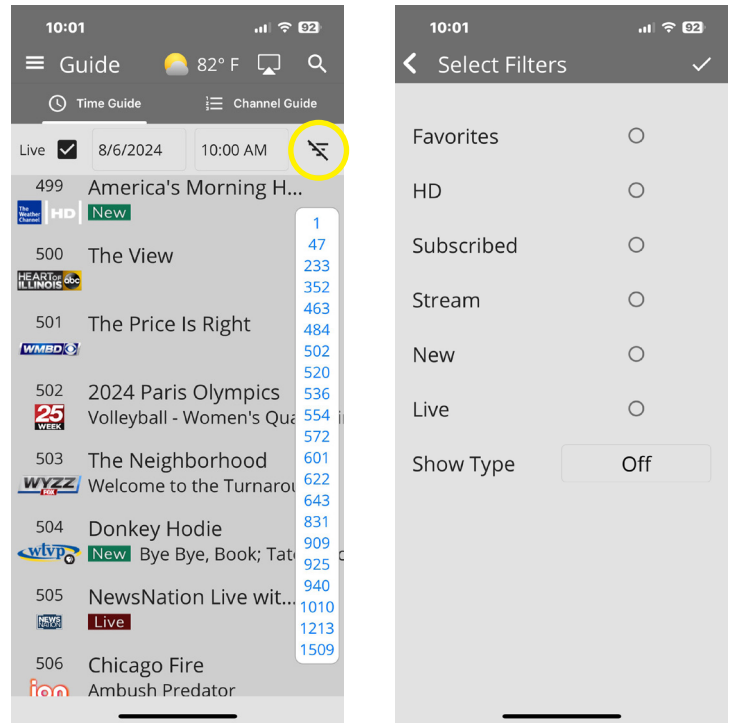
The Menu can be accessed by tapping the three horizontal bars at the top left-hand corner of the app. The following section provides details for functions within the MyTVs App Menu.

Guide

1. To view the guide data by time, select Guide from the MyTVs Menu at the top left corner of the app screen. If you would like to view the program guide data by channel, select Channel Guide from the MyTVs Menu.
2. Begin browsing the Program Guide by swiping left or down for other shows in same time slot, right for next timeframe, or use channel numbers on right side.



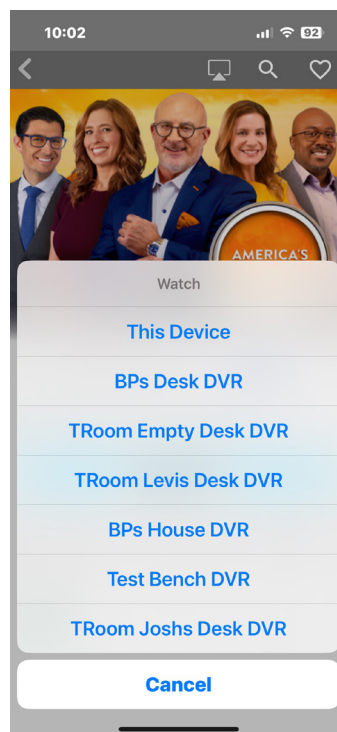
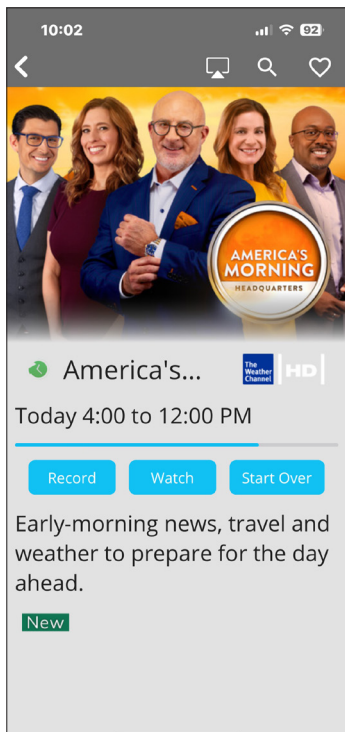
- To filter the program guide, click the Filter Funnel icon. Click on any filters to have them applied to the program guide content and click the checkmark in the upper right-hand corner.



Select a Channel From the Guide

Once the channel is selected, you will be presented with the following options to Record, Watch, or Start Over.

- Record allows you to Record once or Record the Series.
- Watch will allow you to watch on This Device or a Set Top Box.
- Start Over allows you to restart the current content on This Device.



Program Search

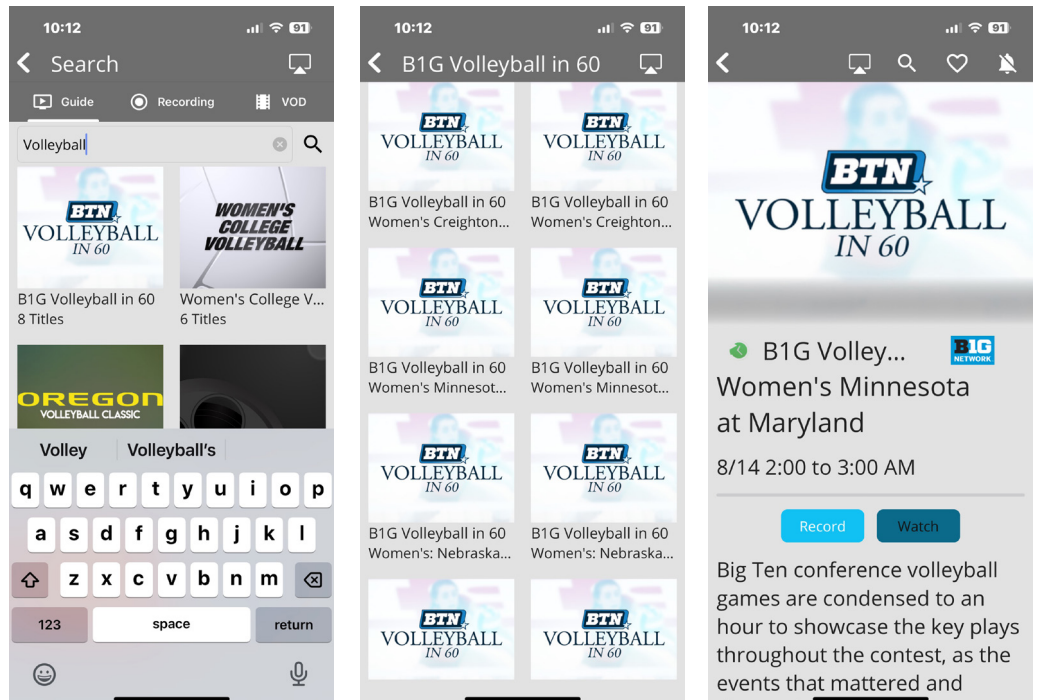
To search for a specific program, select the magnifying glass icon when in the channel guide.

1. Enter the desired phrase or keywords into the Search Text field, then select the magnifying glass icon.
2. Results for the search will appear below the Search Text field. Search results are available from Guide, Recordings, and VOD. By clicking on the different buttons under the search text field, a user will see results for the Program Search from each different section.

3. From the search results, you can select the program (episode) they would like to view. A Program Details screen will appear with the program description, the air date and time, and the channel number of the program will be aired.

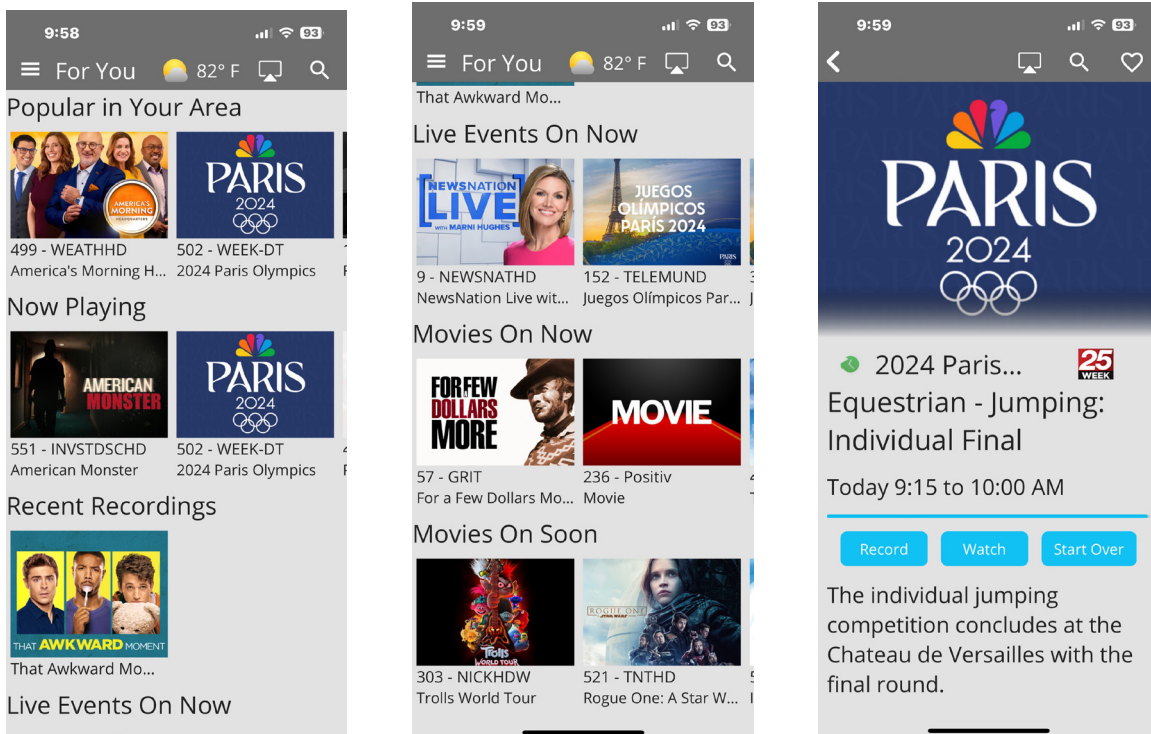
4. In the Program Details window, click Search to view future programming or click Record to set a recording of this program.

5. If your provider offers Restart TV, you will have the ability to record the show or event from the beginning.



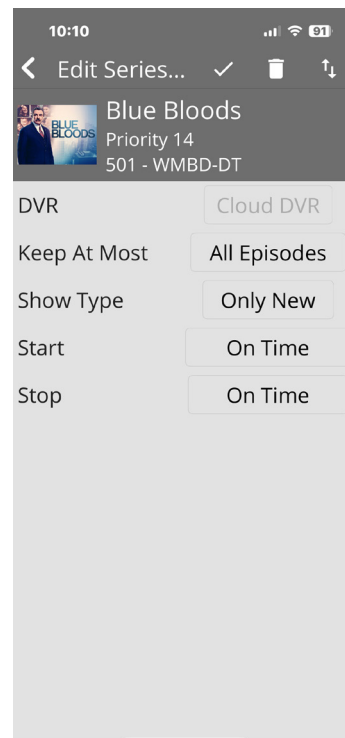
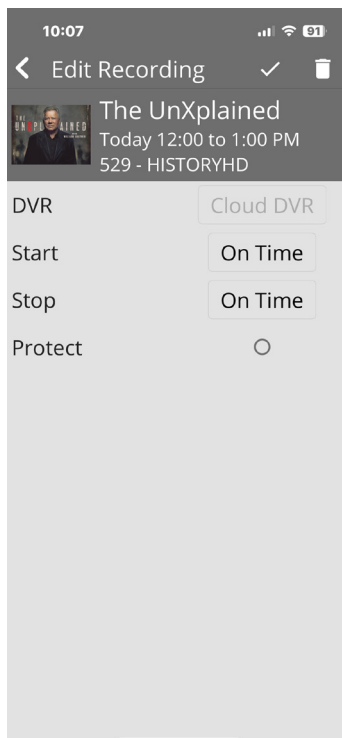
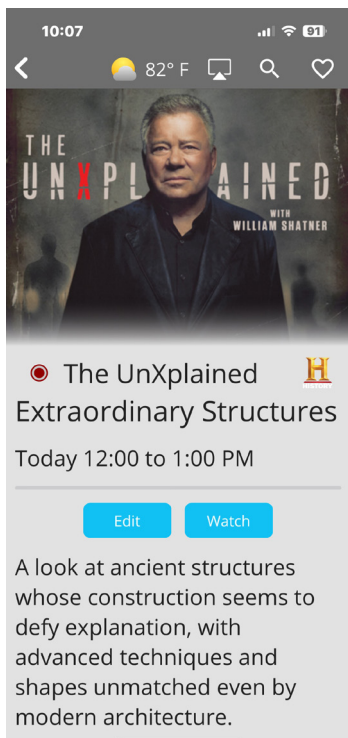
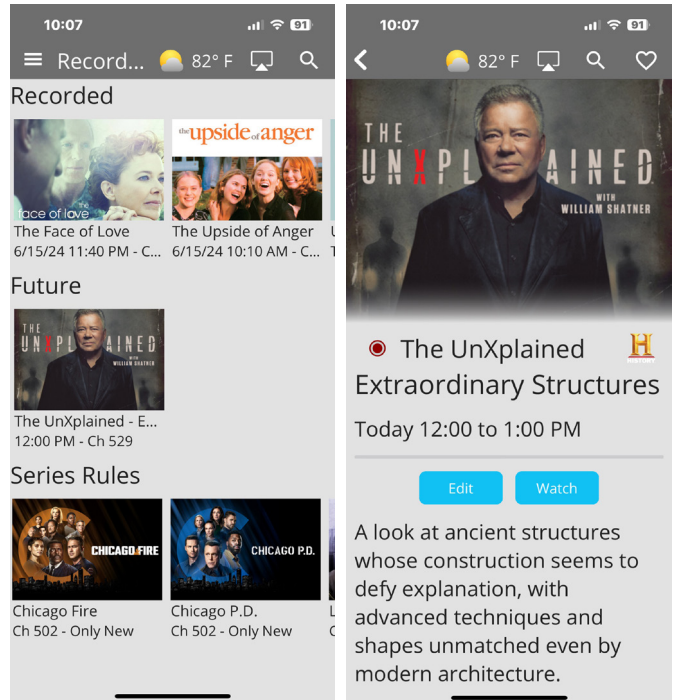
For You

1. Select For You from the MyTVs Menu.
2. For You will show the most watched TV programs, Recordings, and Movies.
3. To view the program information, select a program. A Program Details window will appear with the program description, the air date and time, and the channel number the program will be aired on.
4. From this Program Details window, users can select Record, Watch, or Start Over.



Recordings

1. To show existing recordings, schedule future recordings, and series recordings, select the Recordings button from the MyTVs menu.
2. To view existing recordings, select the Recorded option at the top of the screen. To view future scheduled recordings, select the Future option (this will only be visible if Future recordings are set up). To view Series recordings, select the Series option. Lastly, you will see Recently Deleted, which gives you the ability to restore recently deleted recordings (this will only be visible if another MTCO customer currently has the same recording in their library that you have recently deleted).
3. When you select a recording, a Program Details window will appear with the program description, the air date and time, and the channel logo the program will be aired on. To delete the existing recording or a future scheduled recording, click on the blue Edit which will bring up an Edit Recording screen. This screen will give you program details and allow you to edit the Folder this recording will be in and if this should be a protected recording. Click Delete Recording on the bottom of the screen to delete or Save Changes if any changes were made.

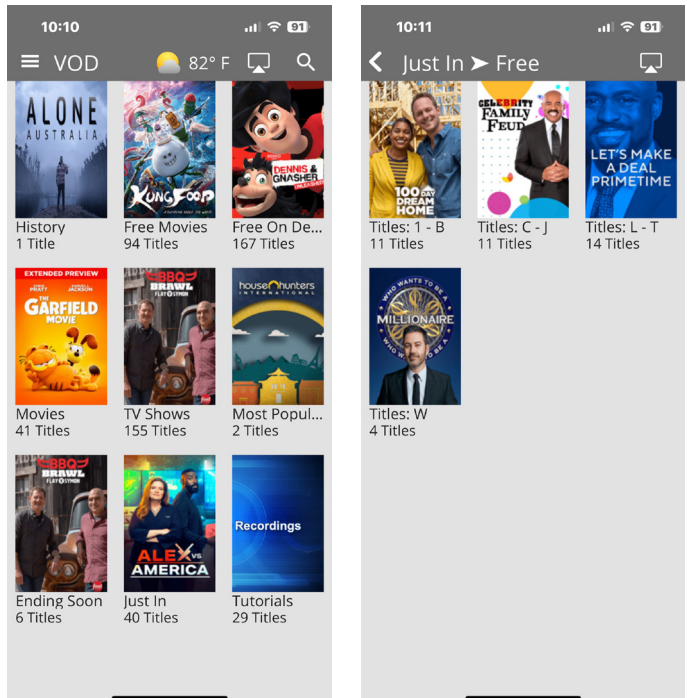


4. When you select a Series Rule, an Edit Series Rule page appears. This screen allows you to edit the number of episodes saved, Show Type, Start Time, Stop Time, and Folder where the recordings are saved. Click the trash can in the upper right-hand corner to delete the Series Rule or click the checkmark in the upper right-hand corner to save any changes.

Video On Demand

To access the On Demand library, select On Demand from the MyTVs menu.

The On Demand library has multiple library categories with free content.



Remote Control

This action allows your smartphone to function as a remote control. You will see two icons at the top; by default, you will be presented with the the full remote function screen; however, should you want to utilize a number pad to enter a specific channel number to tune to, or channel up or down to change channels you can select the number pad icon at the top right-hand side.

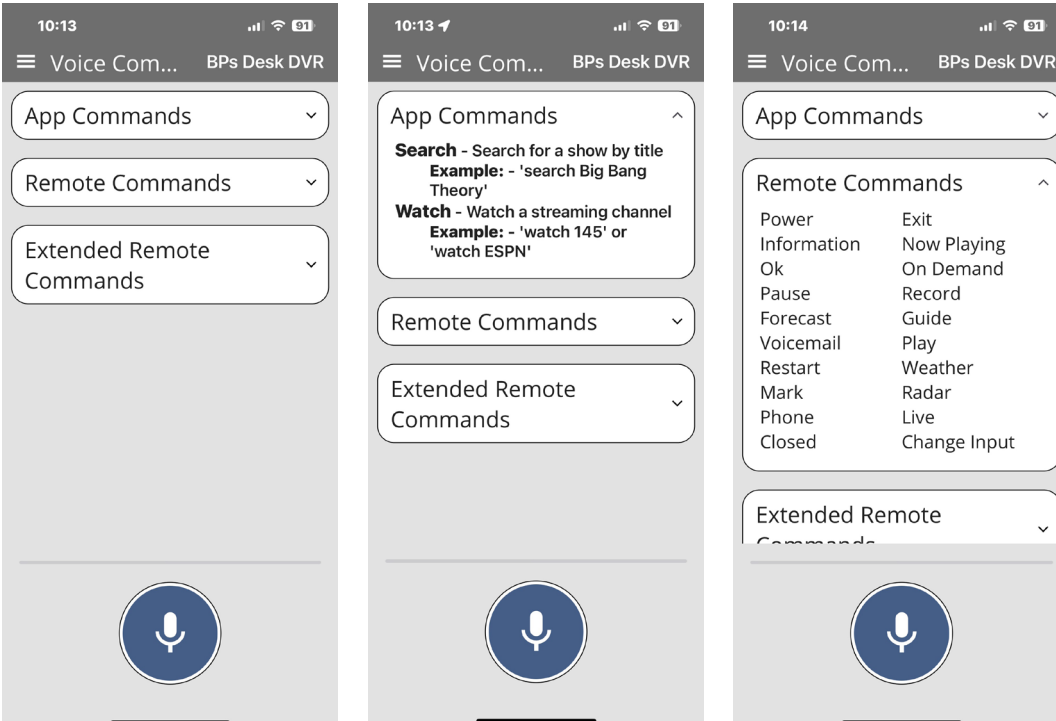


Voice Commands

To activate the Voice Commands functionality,

1. Select Voice Commands from the MyTVs Menu.
2. This will bring up a Voice Commands screen and show a list of available commands – App Commands, Remote Commands, and Extended Remote Commands.
3. Click on the Microphone button and speak the command.

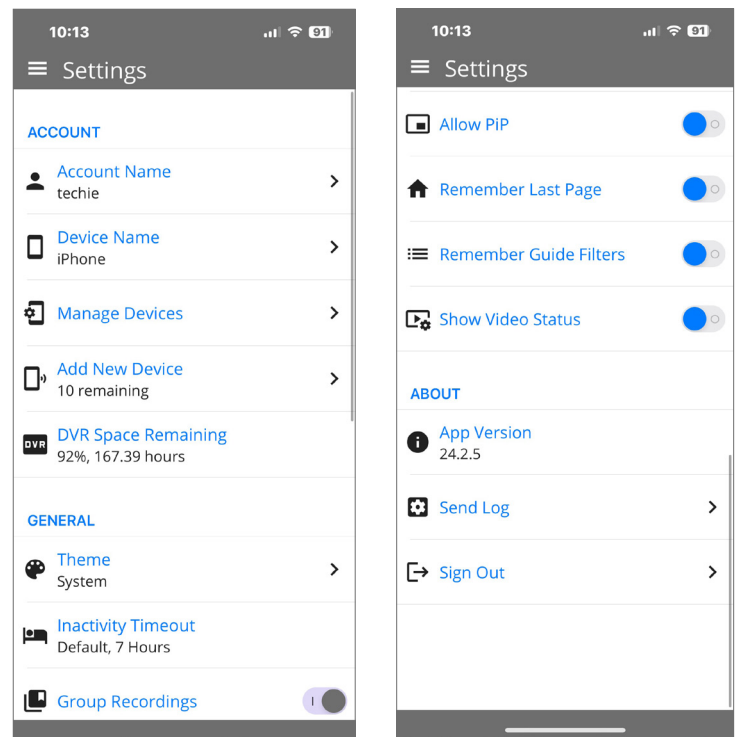
NOTE: You must have Microphone and Speech Recognition activated on your smartphone in the MyTVs App settings.



Settings

Click on Settings in the MyTVs menu to view Account information.

1. Change your account by clicking on Account Name.
2. You can also change the name of the device you are using by selecting Device Name.
3. Manage Devices allows you to view registered devices and delete a device that's no longer being used.
4. Generate a new code to activate a new streaming device by clicking on Add New Device. The number of registered devices is limited to twelve.
5. If you subscribe to DVR, you will see the DVR Space Remaining broken into percentage and hours.
6. Allow PiP makes it possible to shrink a video into a small player so you can keep watching while using other apps on the mobile device.
7. Show Video Status is used for diagnostics.



Audio Accessibility

Accessibility mode is not a MyTVs App setting. It is a device setting called “Voice Over” on Apple Devices (<https://www.apple.com/accessibility/vision/>) or “Talk Back” on Android devices (<https://support.google.com/accessibility/android/answer/6283677?hl=en>). This mode will not just apply to the MyTVs app. Once enabled and in the accessibility mode, the device will talk back about what is happening on the device.

Viewing Content While Traveling

If you access MyTVs outside your local viewing area, some channels, including all local channels, will be restricted. When a restricted channel is selected, the Watch button is hidden.

